

## Mid size



### PEUGEOT 3008

OR SIMILAR | MIDSIZE CLASS

AUTOMATIC 4 5 2 2 ❄️

- 🔄 Unlimited Kilometres
- 🚗 Pick up Full & Return Full
- > Value Added Tax (VAT)
- + [Rate Details](#)

## Full size



### BMW 2 SERIES ACTIVE TOURER

OR SIMILAR | STANDARD CLASS

MANUAL 4 5 2 2 ❄️

- 🔄 Unlimited Kilometres
- 🚗 Pick up Full & Return Full
- > Value Added Tax (VAT)
- + [Rate Details](#)



## Luxury class



### MERCEDES E CLASS

OR SIMILAR | LUXURY CLASS

AUTOMATIC 4 5 3 2 ❄️

- 🔄 Unlimited Kilometres
- 🚗 Pick up Full & Return Full
- > Value Added Tax (VAT)
- + [Rate Details](#)

## Your rental includes

- Unlimited Mileage.
- C.D.W. Deductible: EUR 1,500.00 - 4,000.00, VAT included depending on the car class.
- Theft Insurance Deductible: EUR 2,800.00 - 3,300.00, VAT included depending on the car class. \* In the event of partial or total theft of the vehicle in Campania, Catania and Puglia regions, the theft excess amount will be doubled.
- Liability insurance: Included in all rates. Liability ins. coverage: Maximum of approx. EUR 10,000,000.00 - 22,500,000.00 for personal injury depending on the car class. Maximum of approx. EUR 2,500,000.00 for property.

## General Terms

Tradetrav Ltd has arranged your rental with the car rental company shown on this booking confirmation. Tradetrav Ltd has acted as a booking agent in arranging the car rental between the rental company named on this booking confirmation and you. In the course of arranging this rental Tradetrav Ltd has collected payment from you on behalf of the car rental company. This booking confirmation is not a rental agreement and Tradetrav Ltd does not provide car rental.

When you pick up the vehicle, you must sign a rental agreement provided by the rental company named on this booking confirmation which will be subject to local laws. Tradetrav Ltd cannot be held responsible if you do not meet the car rental company's requirements to rent a vehicle, or if you do not have available all necessary documentation. Additional fees may apply for rental service beyond hours of operation, such fees being levied by the rental company stated on this booking confirmation and under the terms and conditions of that rental company and in local currency. As the rental agreement is between the renter and the car hire company, Tradetrav Ltd as a disclosed agent cannot be held liable for damages on or outside the rental vehicle caused due to a technical malfunction. Ensuring the safety and reliability of the rental vehicle is the sole responsibility of the car hire company.

- Coverage is provided by the rental company as indicated. Additional coverage may be available for purchase from the rental company.
- Renter and any additional drivers must present a full valid drivers license held for a minimum of 2 years (some exceptions may apply).
- Passport is required at time of pick up.
- An international drivers license is mandatory for any non-European license or any license which is not completely in the Roman alphabet.
- Optional items (ie: luggage rack, child seats, GPS etc.) are on a request basis only, for an additional fee.
- Drop off charges, if applicable, are estimates only, and may change without notice.
- Deliveries/Collections are available on a request basis only, for an additional fee.
- Minimum driver age is 25.
- Additional Drivers sign on and pay a fee locally.
- Refueling Charge: Vehicles are rented with a full tank of fuel and must be returned with a full tank of fuel. If not a locally determined refueling fee will apply.
- Please note, regardless of the method of payment used to make this booking, you will be required at time of pick up by the local supplier to leave a security deposit for the vehicle. This takes the form of an amount being blocked on an international credit card in the name of the primary driver (cash deposits, Debit cards and pre-paid credit cards (eg Visa Elektron, Maestro) are NOT accepted as form of payment for deposit at

time of rent). The blocked amount will be returned in full at the end of the rental provided the vehicle is returned in the same condition as rented.

- All rentals are based on 24 hour periods with a 1 day minimum rental, a full day is charged for any portion of a day that the vehicle is used.
- Travel is permitted into Austria, Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Portugal, Spain and Switzerland. Travel must be noted at time of booking.
- Cars are not permitted to travel into any African country (i.e. Morocco, Algeria, Tunisia, etc.).
- Vehicles cannot be dropped off outside Italy.
- Vehicles are not permitted to travel on ferries or to any island locations without pre-approval from Auto Europe.
- When travel is permitted outside the renting country it is the responsibility of the renter to make sure their vehicle complies with the local laws of the country in which they are travelling, this includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- Auto Europe strongly advises client to check if car is DIESEL or UNLEADED petrol at pick up .
- Please note: In common with most car hire suppliers the coverage does not cover damage to windows, tyres, the roof, underside & interior of the vehicle, towing charges or damage caused negligently, wilfully or recklessly.
- Italian Law requires that cars are fitted with either snow tyres or snow chains in the northern regions and on most major roads (including motorways) from Nov. 15th - Apr. 15th or during inclement weather conditions, road signs across Italy indicate when snow chains are compulsory. Snow tyres and snow chains are subject to availability and can be requested at an additional cost with the supplier locally.
- Credit Cards Accepted Locally: Visa, American Express, Diners & Mastercard. Must be in the primary driver's name.

### Refundable Excess Program with Super Cover Terms

- If you have purchased our Auto Europe Refundable Excess product with SUPER COVER , you will be reimbursed for any excess paid (you will be charged up to the maximum excess amount) to the local car rental company for accidental damages or theft of the vehicle itself - except in the instances listed below under 'Exclusions' - provided the proper documents are handed to Auto Europe. We recommend you decline the car rental company's additional excess insurance at time of rent. This product is NOT an insurance but an additional service provided by AUTO EUROPE LLC, USA which is determined within reason at the company's discretion.
- **The supplier excess does not cover damage to windows, windscreen, wheels, hub caps, or tyres of the vehicle. By purchasing the Super Cover product, Auto Europe will refund you for the costs relating to the damage caused to these parts of the vehicle.**
- **Exclusions - Refund Does Not Apply:**
  - Damages caused to the transmission and interior
  - When the rental vehicle has been driven on unpaved roads, off-road, unauthorized countries or areas.
  - When the driver is not authorized on the rental agreement.
  - When the driver was under the influence of alcohol or drugs.
  - When any fraudulent, dishonest or criminal act has been committed by the driver and/or others including vandalism

- When the damage is caused by the driver due to gross negligence or intent, adding wrong fuel, traffic violations, or wrongly using the hand brake.
- When the vehicle was stolen due to loss of keys.
- When parts of the vehicle or personal belongings are stolen.
- No refund will be issued for towing fees, roadside assistance, extra costs for over night accommodations, public transportation, taxis, or immobilization fees from the car rental company.
- If the vehicle is returned out of the location's operating hours (eg use of key drop box) and damages are discovered during the official check-in by an employee of the car rental company, the excess refund claim will be denied.
- **Accident procedure:**
- In the event of an accident, theft, or upon discovering new damages to the rental vehicle, it is required to inform both the local authorities and our local partner within 24 hours. An accident report must be completed and signed by the end of the rental with the car rental company.
- In the event of an accident involving a 3rd party or damage to the property of a 3rd party, the police must be contacted immediately to file a report. All details of the 3rd party should be collected, the car rental company informed of the incident and all details forwarded to Auto Europe. If the damages are caused by unknown, while parking or collision with private property a police report must be filed within 24 hours in the city of the incident.
- In the event of a collision with wildlife, local authorities must be informed and a written report is required.
- The car rental company must authorize any repairs or replacements made by the renter prior to the said repair/replacement.
- Retain copies of all rental documentation and relevant proof of communication between the car rental company and/or local authorities. Pictures of the damage are also highly recommended.
- Should these procedures not be followed, your claim could be invalidated.
- **Excess claim procedure:**
- Please contact Auto Europe to start your claim with our customer service team within 90 days of the incident. You can contact us by telephone or via email at customerservice@autoeurope.eu, please include your Auto Europe voucher number in the subject line. The Excess Refund form will need to be provided with all details of the incident and signed by the renter. This form can either be downloaded from our website or can be provided by contacting Auto Europe. Other documents will also need to be provided: credit card statement showing the car rental company's charge, signed rental agreement, final invoice, check-in/check-out forms, accident/damage report, repair bill/estimation, police report, photographs and details of the all involved parties. If you are not able to provide us with these documents, Auto Europe will request these from the local supplier. Please note, failure to provide these documents could delay the process by up to 8 weeks.
- As soon as your claim has been finalized and a determination has been made by Auto Europe, you will be contacted with the outcome in writing by email.

#### **Your rental does not include**

- Gasoline or Diesel. Client is advised to return the vehicle with a full fuel tank and to retain copies of gas receipts.
- Local toll, highway fees, or travel stickers required by local authorities.
- In the event of a traffic violation an administration fee of approximately EUR 40 will be applied for each infringement.
- Rentals commencing or ending outside of normal operating hours will incur a fee.